

## MCStor Administrator Document

### URL Identifier Error / Lock File

**From:** Baker, David A.  
**Sent:** Wednesday, June 15, 2016 1:21 PM  
**To:** Kenderes, Lindsay R.  
**Subject:** RE: URL Identifier error

OK – so I figured it out a lot quicker than I thought I would.

Looks like the issue stems to the other day when the server crashed. The handle service creates a file named 'lock' that prevents two instances of the service from running at the same time. The lock file did not get deleted since the server wasn't shut down cleanly. I just had to delete the lock file.

A possible solution to this (and the old cache deletion issue we had the other day) would be to create a script that would clean these files out before the DSpace service starts up. I'll have to look into what would be the best way to do that.

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David Baker

Digital Resources & Web Development Specialist  
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**From:** Kenderes, Lindsay R.  
**Sent:** Wednesday, June 15, 2016 9:28 AM  
**To:** Baker, David A. <DABaker@milligan.edu>  
**Subject:** URL Identifier error

Hi David,

I submitted a file to a the Test Collection 1, and when I clicked the URL identifier in the copied email below, the page does not open. I pasted the screen that appeared below.

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You submitted: Test\_20160615

To collection: Test Collection 1

Your submission has been accepted and archived in MCStor, and it has been assigned the following identifier:

<http://hdl.handle.net/11558/1077>

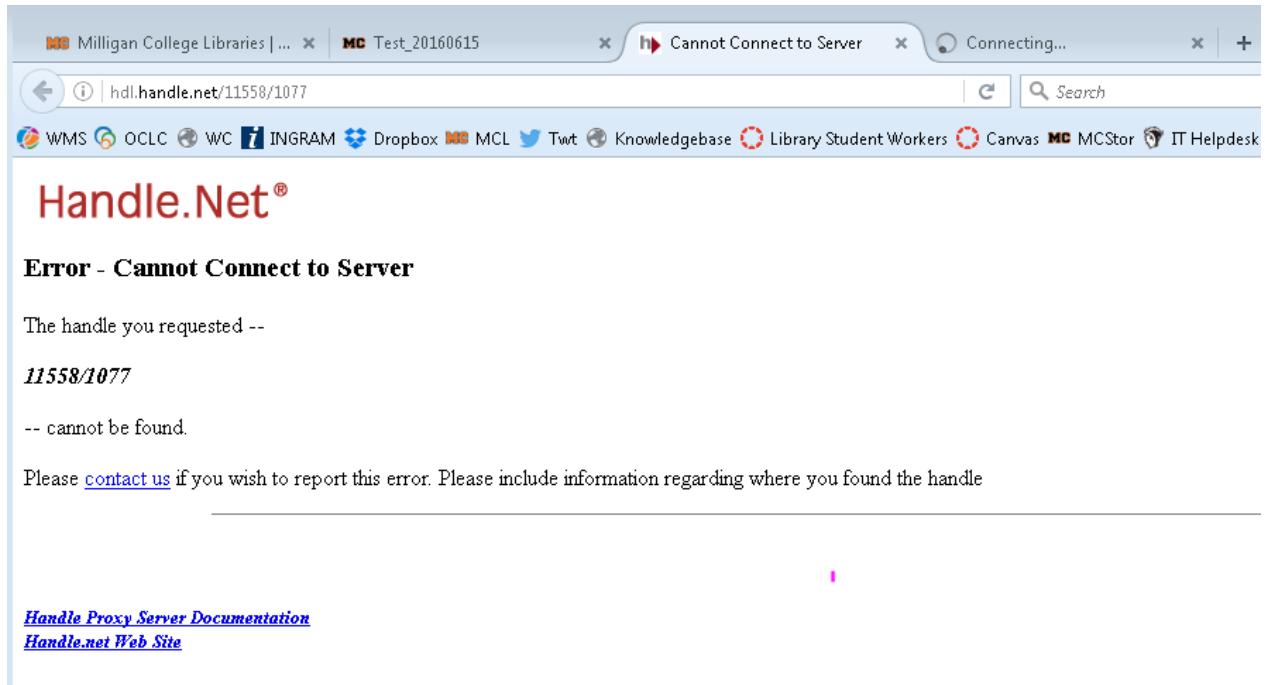
Please use this identifier when citing your submission.

Many thanks!

MCStor

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When the above URL identifier page did not open, I saw this page instead:



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I checked the collection and I am able to open to see the item page and files I have uploaded, here: <https://mcstor.library.milligan.edu/handle/11558/1077>

1. Why does this URL identifier not open in the email? Are you able to open it?

Thanks!

Lindsay

Lindsay Kenderes, MLS  
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